

A feature rich business IP communication service designed for robust business applications from small single site to large multi-site and call center operations.

Nouveau-Net IP Telephony provides both telephony and multimedia services over secure carrier class infrastructure. As well as cost savings, our IP services provide innovative communication solutions for home workers, remote workers, international travelers as well as office based workers.

Key Features:

- Full PBX functionality
- Video and group conferencing
- Whiteboard collaboration and file sharing
- Choice of packages to suit requirements
- Remote web access
- Self management tools
- Highly scaleable
- Secure environment
- Hard and soft phones

Key Benefits

- **Lower costs** With a hosted solution, organizations can gain access to advanced IP based applications without needing to make a capital investment, and ongoing management and maintenance overheads are lower.
- **Security** Nouveau-Net IP Telephony VPN delivers secure routing and remote access over public IP networks, ensuring that communication remains as secure and safe as if it were on a private network.
- **Access to advanced features** Nouveau-Net's Hosted IPT service uses advanced telephony features to deliver functionality equivalent to the traditional corporate PBX: this enables smaller companies for the first time to cost-effectively gain access to a wide range of functionality, including conferencing, collaboration, incoming call management, home workers etc, enabling your business to operate more efficiently.
- **Increased productivity** Office communications can be enhanced by multimedia applications, to improve staff productivity, make collaboration more effective and support advanced contact centre functionality.
- **Step by step migration** With Nouveau-Net hosted services, customers can continue to use the features of their installed equipment, such as PBXs and routers – our IP based applications support all kinds of phones, including analogue and digital handsets, so organizations do not have to change out their existing infrastructure.
- **Reliability** All elements of Nouveau-Net hosted services platform are designed to achieve 99.999% availability – “carrier grade” as opposed to the “best endeavours” approach of other IP services, so customers can be confident of receiving a high availability service.

